



To Our Valued Customers:

At this time when the news is dominated by Coronavirus, I wanted to personally reach out and let you know that we are vigilantly implementing enhanced protocols to ensure your safety. We have one simple objective that guides us: keeping you and our employees safe.

We are closely monitoring the guidance of the World Health Organization and the Centers for Disease Control regarding the spread of the virus and are taking extra precautions to prevent the spread of germs within our office and to customers.

Here's what we're doing at Culligan:

- We are taking steps to ensure the welfare of our employees. This includes instructing employees who feel ill to stay home and consult their healthcare providers.
- We are also urging all employees to be vigilant about frequent hand washing and using proper hand sanitizers before entering homes and businesses.
- We are asking our delivery and service personnel to wear fresh gloves before entering your home or office.
- Our delivery drivers are wiping down water coolers and 5-gallon bottles upon delivery with sanitization wipes.
- We have increased cleanings of our facility to multiple times a day.

Here's what we're asking of customers:

- If you or someone you have been in contact with has tested positive for COVID-19, please call our office to reschedule your service appointment for a later date.
- If you are planning a visit to our office and have been in contact with someone who has tested positive for COVID-19, please reschedule your visit for a later date. We have delivery options available and can leave the water outside your house!
- If you need increased water during this time, please call our office at (918) 665-1823 to let us know.
- If your business is temporarily closing, please let us know so we can temporarily remove you from our routes.

Our focus is to ensure we meet customer needs while doing our part to keep you, our employees, and our communities safe. This is why we'll be working hard to continue to provide service so we can be there to support you and your families. Our business hours remain Monday - Friday 8 AM - 4:30 PM.

As a locally owned business, we are very dependent on your support and want to let you know how grateful we are that you choose Culligan of Tulsa as your water provider during this time.

We look forward to seeing you soon,

Mike Bannister

Owner, Culligan of Tulsa